



UTILITY PATENT APPLICATION TRANSMITTAL

(Only for new nonprovisional applications under 37 CFR 1.53(b))



Attorney Docket No.: 4366-161

Inventors: David Clarence Mullen of 9607 122nd Ave. S.E., Newcastle, Washington 98056-2414

Express Mail Label No.: EL 975242209 US

Title: **METHOD AND APPARATUS FOR FORECASTING AGENT ARRIVAL**

MS Patent Application
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Enclosed for filing with the above-identified utility patent application, please find the following:

1. [X] Specification (Total Pages of Text, including Abstract and Claims: 23)
2. [X] Drawing(s) (35 USC 113) (Total Sheets: 4) ☐ FORMAL ☒ INFORMAL
3. [X] Declaration and Power of Attorney (Total Pages: 3) ☒ Signed ☐ Unsigned
4. [X] Nonpublication Request under 35 U.S.C. 122(b)(2)(B)(i).
5. [X] Assignment Papers (cover sheet & document(s))
6. [X] Information Disclosure Statement (IDS/PTO-1449)
7. [X] Copies of IDS Citations (Number of References: 3)
8. [X] Return Postcard (MPEP 503) (should be specifically itemized)

FEE CALCULATION:

	(COL. 1) NO. FILED				(COL. 2*) NO. EXTRA		SMALL ENTITY			LARGE ENTITY	
							RATE	FEE		RATE	FEE
BASIC FEE:								\$385.00	OR		\$770.00
TOTAL CLAIMS:	23	-	20		3		X \$9 =		OR	X \$18 =	\$54.00
INDEP. CLAIMS:	3	-	3		0		X \$43 =		OR	X \$86 =	\$0.00
MULTIPLE DEPENDENT CLAIMS							+ \$140 =		OR	+\$280 =	\$0.00
*IF THE DIFFERENCE IN COL. 2 IS LESS THAN ZERO, ENTER "O" IN COL. 2.							TOTAL:				\$824.00

OTHER INFORMATION:

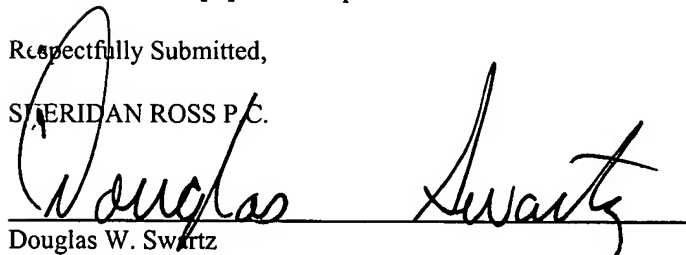
1. [X] The Commissioner is hereby authorized to debit any underpayments or credit any overpayment to Avaya Inc. Deposit Account No. 50-1602.
2. [X] The Commissioner is hereby authorized to charge all required fees for extensions of time under § 1.17 to Avaya Inc. Deposit Account No. 50-1602.
3. [X] Correspondence Address:

Bradley M. Knepper
SHERIDAN ROSS P.C.
1560 Broadway, Suite 1200
Denver, Colorado 80202-5141
Telephone: (303) 863-9700
Facsimile: (303) 863-0223

4. [X] Telephone calls should be made to undersigned at (303) 863-9700.

Respectfully Submitted,

SHERIDAN ROSS P.C.


Douglas W. Swartz
Registration No. 37,739
Attorney for Applicants

Date: March 29, 2004

Avaya Technology Corp.
41 Mount Airy Road
Basking Ridge, NJ 07920